





For Superior Service and Support. For Deployment in Apartment Complexes, Malls, Clubs, Associations & Corporates.

· Publish Live Updates on Utilities and Services Status

Publish /Track all Maintenance Jobs Underway

· Publish For Information Updates

· Receive Feedback on Utilities/Services

Easy to use Module with Dashboard/Feeds

MEMBER/CUSTOMER RELATIONSHIP MGMT

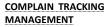


- Focus on High Service , High Satisfaction Levels and Loyalty
- 360° Integration Of All Essential Operational Tasks / Services
- Closer Communication and Feedback For Immediate Resolutions
- Reduce Cost Due To Improved Efficiencies and Preventive Maintenance

UTILITY AND SERVICES MANAGEMENT









- Advanced Complaint Resolution System
 - Complaint Resolution with Time Tracking and Updates
 - · Control the Complaints that need to be Published
 - Simple dashboard for Admins to track
 - Higher Customer/Member Satisfaction
 - · Dashboard/Feeds for easy communication

COMMUNICATION OPINION POLLS



- News Updates
- · Opinion Polls /Voting
- · Go Digital, Publish All Communication On-Line
- Publish Notices with Video/Picture attachments
- Upload Important Documents , Forms, Regulations etc.
- Annual And Monthly Calendars
- Member Personal Notifications

MEMBER/CUSTOMER ACCOUNT MANAGEMENT

· Customize as required



- Easily Add/Update Accounts
- Group Members/Customers
- · Link and Monitor Tenants/Workers/Sub-Members
- · Maintain Detailed Records
- · Self Service Module

DOCUMENT DIGITIZATION AND STORAGE



- Safeguard and Digitize Essential Records
- Secure Storage Hard Disk/Cloud
- Categorized Storage for easy access

TENANT MANAGEMENT



- · Easy record management
- Link to Unit/Members/Customers
- · Maintain Tenant Records
- · Easily monitor expired agreements
- Extensive Reports/Search tools

GATE MANAGEMENT



- Maintain Secure Gate entry
- Monitor and maintain records of all entries and exit
- Easy to use by Gatekeeping staff
- · Tablet/Mobile enabled
- Option of Members/Customers to allow their guests
- Manage Workers, Vendors, Sub-Members, Guest entries
- Complete control with Admin to activate/de-activate records

REPORTS/DASHBOARDS



- Feature Rich/Easy To Use
- Utility/Services Management Efficiency
- Resolution Time Reports
- Workers/Vendors/Visitors Reports
- Tenant Reports
- Customizable