

For Superior Service and Support. For Deployment in Apartment Complexes, Malls, Clubs, Associations & Corporates.

MEMBER/CUSTOMER RELATIONSHIP MGMT



- Focus on High Service , High Satisfaction Levels and Loyalty
- 360° Integration Of All Essential Operational Tasks / Services
- Closer Communication and Feedback For Immediate Resolutions
- Reduce Cost Due To Improved Efficiencies and Preventive Maintenance

UTILITY AND SERVICES MANAGEMENT



- Publish Live Updates on Utilities and Services Status
- Publish /Track all Maintenance Jobs Underway
- Publish For Information Updates
- Receive Feedback on Utilities/Services
- Easy to use Module with Dashboard/Feeds
- Customize as required

COMPLAIN TRACKING MANAGEMENT



- Advanced Complaint Resolution System
- Complaint Resolution with Time Tracking and Updates
- Control the Complaints that need to be Published
- Simple dashboard for Admins to track
- Higher Customer/Member Satisfaction
- Dashboard/Feeds for easy communication

COMMUNICATION OPINION POLLS



- News Updates
- Opinion Polls /Voting
- Go Digital, Publish All Communication On-Line
- Publish Notices with Video/Picture attachments
- Upload Important Documents , Forms, Regulations etc.
- Annual And Monthly Calendars
- Member Personal Notifications

MEMBER/CUSTOMER ACCOUNT MANAGEMENT



- Easily Add/Update Accounts
- Group Members/Customers
- Link and Monitor Tenants/Workers/Sub-Members
- Maintain Detailed Records
- Self Service Module

DOCUMENT DIGITIZATION AND STORAGE



- Safeguard and Digitize Essential Records
- Secure Storage – Hard Disk/Cloud
- Categorized Storage for easy access

TENANT MANAGEMENT



- Easy record management
- Link to Unit/Members/Customers
- Maintain Tenant Records
- Easily monitor expired agreements
- Extensive Reports/Search tools

GATE MANAGEMENT



- Maintain Secure Gate entry
- Monitor and maintain records of all entries and exit
- Easy to use by Gatekeeping staff
- Tablet/Mobile enabled
- Option of Members/Customers to allow their guests
- Manage Workers, Vendors, Sub-Members, Guest entries
- Complete control with Admin to activate/de-activate records

REPORTS/DASHBOARDS



- Feature Rich/Easy To Use
- Utility/Services Management Efficiency
- Resolution Time Reports
- Workers/Vendors/Visitors Reports
- Tenant Reports
- Customizable